

	<p style="text-align: center;">Adults and Safeguarding Committee</p> <p style="text-align: center;">6 March 2017</p>
<p style="text-align: right;">Title</p>	<p>Adults and Safeguarding Commissioning Plan - 2017/18 addendum</p>
<p style="text-align: right;">Report of</p>	<p>Commissioning Director, Adults and Health</p>
<p style="text-align: right;">Wards</p>	<p>All</p>
<p style="text-align: right;">Status</p>	<p>Public</p>
<p style="text-align: right;">Urgent</p>	<p>No</p>
<p style="text-align: right;">Key</p>	<p>Yes</p>
<p style="text-align: right;">Enclosures</p>	<p>Appendix A: Adults and Safeguarding Commissioning Plan - 2017/18 addendum</p>
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Summary

In March 2015, the Adults and Safeguarding Committee approved a five year Commissioning Plan for the period 2015-20, which sets out the Committee's priorities and outcome performance measures across its core areas of responsibility. All Theme Committees agreed five year Commissioning Plans.

This report presents updated targets for 2017/18 in an addendum to the Commissioning Plan (Appendix A).

Recommendations

1. That the Committee review and approve the addendum to the Adults and Safeguarding Commissioning Plan for 2017/18 (Appendix A).

1. WHY THIS REPORT IS NEEDED

- 1.1 The council's **Corporate Plan** 2015-20 was agreed by Full Council in April 2015. It sets the strategic priorities and direction for the council to 2020 and targets against which progress is measured. Each year, the priorities and targets are refreshed to ensure they remain focused on the things that matter most to the council. The 2017/18 addendum will be presented to Full Council on 7 March 2017 and will include the new priority on delivering quality services:

- **Delivering quality services** – we strive to deliver services to the highest possible standard and to continuously improve this standard. We are committed to high quality customer service and being as transparent as possible with the information we hold and our decision-making.
- **Responsible growth, regeneration and investment** – in an era of reduced Government funding, growth is necessary for councils to increase the local tax base and generate income to spend on public services. The council has an ambitious programme of regeneration, which aims to create new homes and jobs, and the proceeds of this growth will be reinvested in the borough's infrastructure and essential community facilities.
- **Building resilience in residents and managing demand** – we will focus on the strengths and opportunities in our communities and target resources at those most in need. The council will support residents to stay independent for as long as possible through equipping people to help themselves and intervening early to address issues as they arise rather than waiting until they reach a critical stage.
- **Transforming local services** – as a Commissioning Council our focus is on reaching the best outcomes for our residents whilst delivering value for money to the taxpayer. This means delivering differently and working with a range of public, private, and voluntary sector organisations to ensure we can meet our priorities.
- **Promoting community engagement, independence and capacity** – we want to support residents and the wider community to become more independent and self-sufficient. This means residents having more of a say in the future of their local area, and where appropriate, taking on more responsibility for local services.

- 1.2 In 2015/16, each thematic Committee agreed a 5 year Commissioning Plan. The Adults and Safeguarding Committee agreed in October 2014 that the critical outcomes for Barnet's adults are as set out in the following table:

Priority	Key Outcomes
Planning for life	<p>Working age adults and older people live a healthy, full and active life and their contribution to society is valued and respected.</p> <p>Working age adults and older people live in homes that meet their needs and are well connected socially.</p> <p>Older people have sufficient finances to meet the full range of their needs and are able to access advice to make sure they spend wisely.</p>
Early Intervention and Prevention	<p>Older people have timely access to diagnosis and are provided with the tools which enable them to manage their condition and continue to live a full life.</p> <p>Working age adults and older people know what is available to increase and maintain their well-being and independence and can obtain it when they need to.</p> <p>Working age adults and older people are well-connected to their communities and engage in activities that they are interested in, and which keep them well</p>
Person centred integrated support	<p>Working age adults and older people are able to access help when needed for as long as they need it.</p> <p>Working age adults and older people are supported to get back on their feet when they have a crisis and to identify ways of preventing further crises.</p> <p>Person centred support plans inform the delivery of support in the most appropriate place (usually someone's home or community) that best meets people's needs in the most cost-effective way possible.</p> <p>Working age adults and older people have timely access to health and social care support that maintains independence and avoids hospital admission or admission to residential care.</p> <p>Working age adults and older people who have health or social care needs can still expect to live an independent life and have relationships based on reciprocity.</p>
Safeguarding	<p>Working age adults and older people are supported to live safely through strategies which maximise independence and minimise risk.</p> <p>Where people acquire vulnerabilities as they age, every effort is made to enable older people to remain in familiar surroundings, being cared for safely by people who know and love them.</p>

Carers	<p>Carers are supported to continue caring for as long as they wish.</p> <p>Carers are valued as expert partners in supporting working age adults and older people to live independent lives.</p> <p>Families provide support to other families, sharing their experience of using certain services and what they have learnt from the process.</p> <p>Carers are supported to achieve their ambitions whilst continuing to care.</p>
Leisure services	<p>Health and wellbeing outcomes are achieved in a manner that is sustainable.</p>

- 1.3 Each Theme Committee is now being asked to agree a 2017/18 addendum to their plans, which sets out the Q3 position against 2016/17 targets and updated targets for 2017/18. This will give Committees the opportunity to review and consider their priorities for the year ahead and the associated targets against which progress will be measured. The addendum to the Adults and Safeguarding Commissioning Plan for 2017/18 is provided at Appendix A. [Note: The context section is subject to change, as this reflects the introduction in the Corporate Plan which is still being finalised].

Summary of Q3 position against 2016/17 commissioning plan targets

- 1.4 At the end of Q3 2016/17, of the 21 commissioning plan indicators, seven did not receive a RAG rating and 14 did receive a RAG rating. Of those receiving a RAG rating, 50% (7) were rated Green, 14% (2) were rated Green Amber, 7% (1) were rated Red Amber, and 29% (4) were rated Red.
- 1.5 Adult social care is performing positively against demand management indicators such as new admissions to residential care, which remain low and take up of preventative services such as telecare which remain high. Challenges have come from managing the impact of ongoing pressure from the NHS. These are being mitigated through close working with health partners and work to increase local provider capacity in care markets, particularly homecare and enablement services.

Summary of the 2017/18 priorities and targets

- 1.6 The Adults and Safeguarding Committee has a target to save £15.07m between 2017-2020. In delivering these savings, the council will focus on protecting vital services by managing demand and directing resource to those most in need. Successful demand management relies on understanding the different types of demand, and on the council working differently to deliver positive outcomes. The adult social care transformation programme has strengths based working and independence at its core to ensure that these objectives are met. There is also increased focus on building community resilience; helping residents to help themselves so that they are equipped to do more and become less dependent on statutory services.

- 1.7 The Adults & Safeguarding Commissioning Plan addendum (2017/18) is structured around six key areas, the table below summarises the key benefits expected for each of these areas. For a further information about the outcomes and targets see the full addendum to the Adults and Safeguarding Commissioning Plan at Appendix A:

Area	Key Benefit
Adults Transformation and ADM	<p>A significant programme of service transformation and improvement is currently underway in Adult Social Care, by introducing a strength based approach to social care. This approach focuses on identifying people's strengths, what they can do for themselves and what support they can draw upon from family, friends and local community resources.</p> <p>In parallel to the changes in practice, a new way of organising adult social care is being evaluated, based on maximising the potential to integrate social care and health provision and creating a seamless health and social care service user experience for Barnet residents.</p> <p>As well as improving outcomes for service users, the above initiatives are designed to mitigate the rising demand on adult social care and health services in Barnet, thereby supporting the Council's requirement to remain financially sustainable in the medium to longer-term.</p>
Older People and Adults with Physical Disabilities	<p>Joining up health and social care services so that residents have a better experience and services are delivered more effectively and efficiently. Continuing to improve support planning both for carers and service users including how housing, equipment and technology can increase independence.</p>
Housing and Support projects	<p>Work with Barnet Homes, developers and private landlords to ensure that accommodation supports people to live independently, through home adaptations and accessible housing; use of specialist home support services including personal assistance, integrated assistive technology; and access to networks of local services.</p>
Learning Disabilities	<p>Developing employment support opportunities for working aged adults with disabilities to ensure there are sufficient opportunities available in the borough. Continuing to improve support planning both for carers and service users including how housing, equipment and technology can increase independence.</p>
Mental Health	<p>Refocus mental health social care on enablement, recovery and maximising inclusion. Implement new social work delivery model, aligned with community development whole family approaches and wider wellbeing.</p>

Sports and Physical Activity (SPA)	Appoint a strategic leisure partner, via a new leisure management contract; with experience, commitment, innovation and ambition to work in partnership with the Council to maximise benefits from investment into leisure facilities through improved quality of service, increased participation whilst supporting improved health and wellbeing.
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Next steps

- 1.8 The proposed addendum to the Adults and Safeguarding Commissioning Plan, including updated targets for 2017/18, is set out in Appendix A. Members are asked to review and agree the document.
- 1.9 Following agreement, the Committee will receive a progress report during the year against this Plan and associated in-year targets. The Committee will be asked to agree updated targets for 2018/19 in March 2018 and this process will continue through to 2020.
- 1.10 The Performance and Contract Management Committee will continue to review progress against the council's Corporate Plan, and overview of the performance of both internal and external Delivery Units. This Commissioning Plan will enable Performance and Contract Management Committee to focus on the key areas of performance for different service areas.

2 REASONS FOR RECOMMENDATIONS

- 2.1 A key element of effective strategic and financial management is for the council to have comprehensive business plans in place that ensure there is a clear strategy for addressing future challenges, particularly in the context of continuing budget and demand pressures (resulting from demographic and legislative changes), delivering local priorities and allocating resources effectively.

3 ALTERNATIVE OPTIONS CONSIDERED AND NOT RECOMMENDED

- 3.1 There is no statutory duty to publish Committee Commissioning Plans but it is considered to be good practice to have comprehensive business plans in place for each Committee – which set out priorities and how progress will be measured – to ensure that the council's vision for the future is clearly set out and transparent.

4 POST DECISION IMPLEMENTATION

- 4.1 Revisions to the Commissioning Plan will be communicated internally and with key stakeholders.

5 IMPLICATIONS OF DECISION

5.1 Corporate Priorities and Performance

- 5.1.1 This report invites Members to review and approve the addendum to the Commissioning Plan for 2017/18.

5.2 Resources (Finance and Value for Money, Procurement, Staffing, IT, Property, Sustainability)

- 5.2.1 In addition to continuing budget reductions, demographic change and the resulting pressure on services pose a significant challenge to the Council. The organisation is facing significant budget reductions at the same time as the population is increasing, particularly in the young and very old population groups.
- 5.2.2 The Commissioning Plan has been informed by the council's Medium Term Financial Strategy, which sets out the need to make savings of £61.5m by 2020.

5.3 Social Value

- 5.3.1 The Public Services (Social Value) Act 2013 requires people who commission public services to think about how they can also secure wider social, economic and environmental benefits. Before commencing a procurement process, commissioners should think about whether the services they are going to buy, or the way they are going to buy them, could secure these benefits for their area or stakeholders.

5.4 Legal and Constitutional References

- 5.4.1 All proposals emerging from the business planning process must be considered in terms of the council's legal powers and obligations, including its overarching statutory duties such as the Public Sector Equality Duty.
- 5.4.2 Annex A of the Responsibility of Functions, as outlined in the council's constitution, states that the Adults and Safeguarding Committee has the responsibility for those powers, duties and functions of the council in relation to Adults Services. The committee therefore has the responsibility for commissioning activity that falls under the remit of Adults Service, giving cause for the setting of a Commissioning Plan.

5.5 Risk Management

- 5.5.1 The council has an established approach to risk management. Key corporate risks are assessed regularly and reported to Performance and Contract Management Committee on a quarterly basis.

5.6 Equalities and Diversity

- 5.6.1 The general duty on public bodies is set out in section 149 of the Equality Act 2010.

- 5.6.2 A public authority must, in the exercise of its functions, have due regard to the need to:
- a) Eliminate discrimination, harassment, victimisation and any other conduct that is prohibited by or under this Act;
 - b) Advance equality of opportunity between persons who share a relevant protected characteristic and persons who do not share it; and
 - c) Foster good relations between persons who share a relevant protected characteristic and persons who do not share it.
- 5.6.3 Having due regard to the need to advance equality of opportunity between persons who share a relevant protected characteristic and persons who do not share it involves having due regard, in particular, to the need to:
- a) Remove or minimise disadvantages suffered by persons who share a relevant protected characteristic that are connected to that characteristic;
 - b) Take steps to meet the needs of persons who share a relevant protected characteristic that are different from the needs of persons who do not share it;
 - c) Encourage persons who share a relevant protected characteristic to participate in public life or in any other activity in which participation by such persons is disproportionately low.
- 5.6.4 The steps involved in meeting the needs of disabled persons that are different from the needs of persons who are not disabled include, in particular, steps to take account of disabled persons' disabilities.
- 5.6.5 Having due regard to the need to foster good relations between persons who share a relevant protected characteristic and persons who do not share it involves having due regard, in particular, the need to tackle prejudice; and promote understanding.
- 5.6.6 Compliance with the duties in this section may involve treating some persons more favourably than others but that is not to be taken as permitting conduct that would otherwise be prohibited by or under this Act.
- 5.6.7 The relevant protected characteristics are age, disability, gender reassignment, pregnancy and maternity, race, religion or belief, sex, and sexual orientation.
- 5.6.8 It also covers marriage and civil partnership with regard to eliminating discrimination.
- 5.6.9 In agreeing the Corporate Plan, the council is setting an updated strategic equalities objective and reiterating our commitment to delivering this. The strategic equalities objective is as follows:
- Citizens will be treated equally, with understanding and respect, and will have equal access to quality services which provide value to the tax payer.

5.7 Consultation and Engagement

- 5.7.1 The original Corporate Plan and Commissioning Plans were informed by extensive consultation through the Budget and Business Planning report to Council (3 March 2015).
- 5.7.2 The consultation aimed to set a new approach to business planning and engagement by consulting on the combined package of the Corporate Plan, Commissioning Plans, and budget. In particular it aimed to:
- Create a stronger link between strategy, priorities and resources
 - Place a stronger emphasis on commissioning as a driver of the business planning process.
 - Focus on how the council will use its resources to achieve its Commissioning Plans.
- 5.7.3 To allow for an eight week budget consultation, consultation began after Full Council on 17 December 2014 and concluded on 11 February 2015. Further consultation on the budget for 2017/18 has been undertaken following Policy and Resources Committee on 1 December 2016.

6 BACKGROUND PAPERS

- 6.1 Progress report on the Adults and Safeguarding Committee Commissioning Plan and outcomes and measures, 23 January 2017, Adults and Safeguarding Committee (item 8):
<https://barnet.moderngov.co.uk/ieListDocuments.aspx?CId=698&MId=8675&Ver=4>
- 6.2 Updated Commissioning Plan, 7 March 2016, Adults and Safeguarding Committee (item 6):
<https://barnet.moderngov.co.uk/ieListDocuments.aspx?CId=698&MId=8364&Ver=4>
- 6.3 Adults and Safeguarding Commissioning Plan 2015 – 2020, 19 March 2015, Adults and Safeguarding Committee (item 8):
<https://barnet.moderngov.co.uk/ieListDocuments.aspx?CId=698&MId=7933&Ver=4>
- 6.4 Business Planning, 20 November 2014, Adults and Safeguarding Committee (item 7):
<https://barnet.moderngov.co.uk/ieListDocuments.aspx?CId=698&MId=8098&Ver=4>